

Go to [www.cityofdover.com](http://www.cityofdover.com)

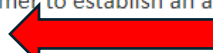
Click on view and pay my bill



Click on the link below General Bills

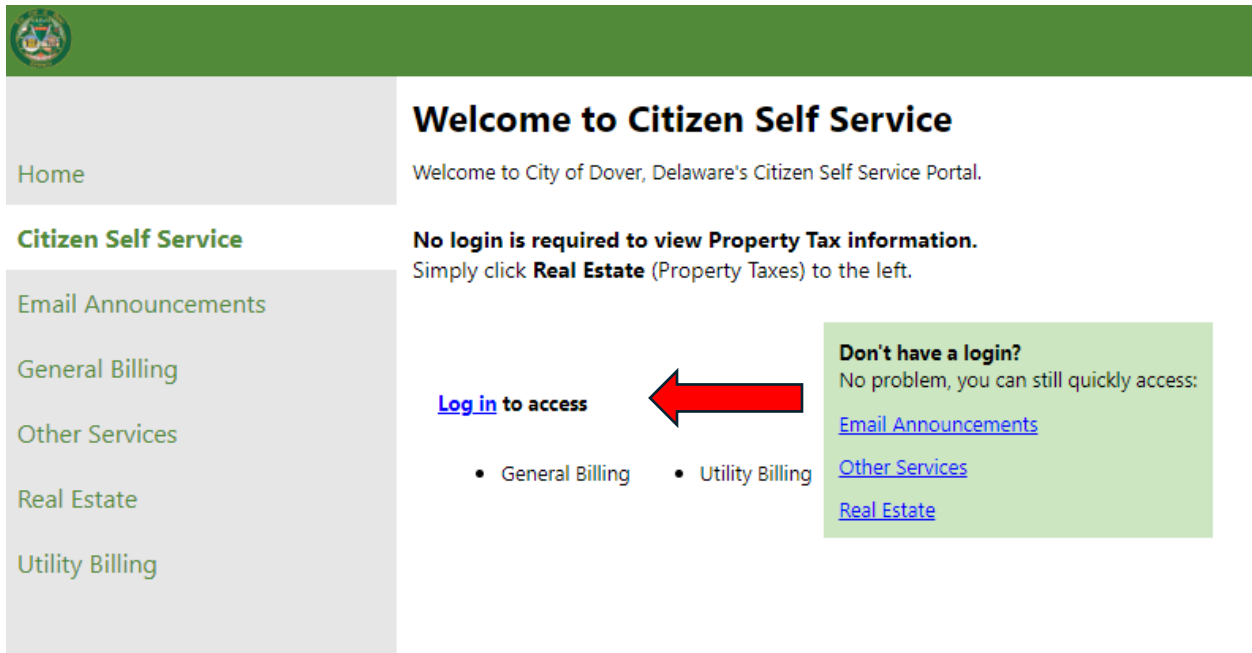
View / Pay – **General Bills** (such as Code Enforcement, Planning and Inspections, Electric Administration Charges, Public Works, Miscellaneous Water Charges) – (requires customer to establish an account)

<https://selfservice.dover.de.us/css/citizens/default.aspx>



The new Stormwater Utility Bill can be paid through the General Bills link above. Please note, you will have to create an account, separate from your utility bill in order to pay online.

Click on Log in to access



**Welcome to Citizen Self Service**

Welcome to City of Dover, Delaware's Citizen Self Service Portal.

**No login is required to view Property Tax information.**  
Simply click **Real Estate** (Property Taxes) to the left.

[Log in to access](#)

- General Billing
- Utility Billing

**Don't have a login?**  
No problem, you can still quickly access:  
[Email Announcements](#)  
[Other Services](#)  
[Real Estate](#)

Create an account



Sign in to community access services for  
City of Dover.



[Sign in with Google](#)



[Sign in with Apple](#)



[Sign in with Microsoft](#)



[Sign in with Facebook](#)

OR

Email address

**!** This field cannot be left blank

Keep me signed in

Next

[Unlock account?](#) [Help](#)

Create an account



Fill out the information below and click Sign up:



## Create an account

Email

First name

Last name

Mobile phone

Optional

Password

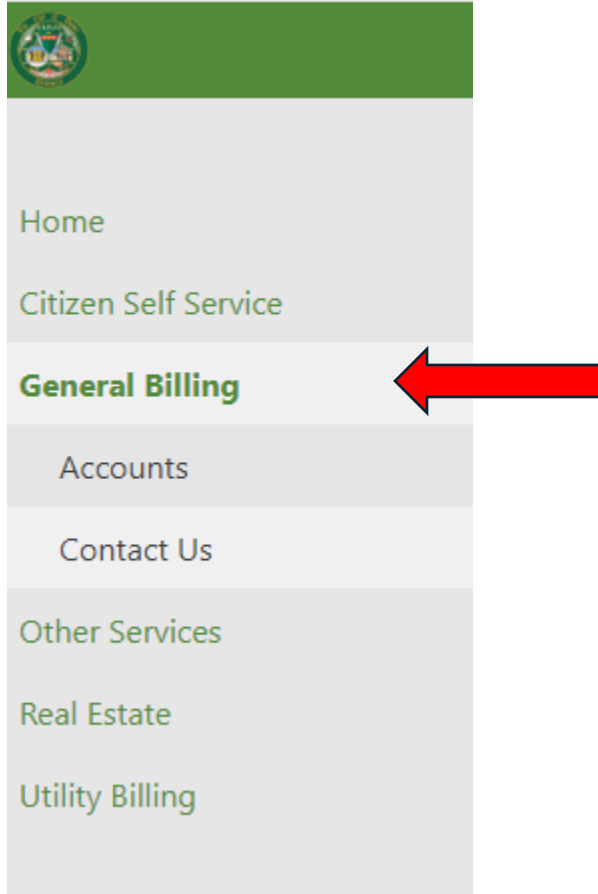
Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- No parts of your username

Sign up

[Already have an account?](#)

You will then have to click on General Billing:



Please just enter Customer Number or Bill number (the invoice number), do not use Bill year field.

## General Billing

### Customer Search

Customer Number



Customer Name

Bill number

Bill year

Remember these values

Search

Reset

Follow the prompts from there. If you have any questions about these instructions, please call 302-736-7035.